

Adelphia Telecommunications, Inc.

ADELPHIA TELECOMMUNICATIONS, INC.

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations and rates applicable to the furnishing of telecommunications services provided by Adelphia Telecommunications, Inc. ("Adelphia" or "Carrier") with principal offices at Main at Water Street, Coudersport, PA 16915. This tariff applies for services furnished within the Commonwealth of Kentucky. This tariff is on file with the Kentucky Public Service Commission and copies may be inspected there, during normal business hours, or at Adelphia's principal place of business.

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OF KENTUCKY  
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**AUG 07 1999**

PURSUANT TO 807 KAR 5.011,  
~~SECTION 8 (1)~~

Issued:

Effective By: Stephen O. Bell  
SECRETARY OF THE COMMISSION

Issued By Adelphia Telecommunications, Inc.

By: Jeffrey W. Donahue  
Jeffrey W. Donahue  
Director, Voice and Data Services

CHECK SHEET

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets are named below and comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>NUMBER OF REVISION</u> <u>(except as indicated)</u>	[T]
1	Original	
2*	2 <sup>nd</sup> Revised	
3	Original	
4	Original	
5	Original	
6	Original	
7	Original	
8	Original	
9	Original	
10	Original	
11	Original	
12	Original	
13	Original	
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18	Original	
19	Original	
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21	Original	
22	Original	
23	Original	
24	Original	
25*	2 <sup>nd</sup> Revised	
26*	2 <sup>nd</sup> Revised	
27*	2 <sup>nd</sup> Revised	
28*	2 <sup>nd</sup> Revised	
29	1 <sup>st</sup> Revised	
30	1 <sup>st</sup> Revised	
31	Original	

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PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

\* New or revised page.

Issued: December 5, 2000

Effective: January 4, 2001

Issued By Adelphia Telecommunications, Inc.

By: Kar

Karen Wolfinger

Director of Paging and Long Distance Services

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Director, Voice and Data Services

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EXPLANATION OF SYMBOLS  
AND ABBREVIATIONS

Symbols

The following are the only symbols used for the purposes indicated below.

- D - To signify a discontinued rate or regulation
- I - To **signify** an increase
- M - To signify text relocated without change
- N - To signify a new rate or regulation
- R - To signify a reduction
- T - To signify a change in text but no change in rate or regulation
- c - To signify a changed regulation
- s - To signify a reissued matter
- z - To signify a correction

Abbreviations

- LATA - Local Access and Transport Area
- MTS - Message Telecommunications Service
- KPSC- Kentucky Public Service Commission
- WATS - Wide Area Telephone Service

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS1.1 Definitions

Application for Service - A standard order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide telecommunication service as required.

Authorization Code - A numerical code, one or more of which are assigned to Customer to enable Carrier to identify use of service on his or her account and to bill Customer accordingly for such service. Multiple authorization codes may be assigned to Customer to **identify** individual users or groups of users on his or her account.

Business Customer - Customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

Carrier - Adelphia Telecommunications, Inc. ("Adelphia"), unless the context indicates otherwise.

Company - Adelphia, unless the context indicates otherwise.

Customer - The person, firm, corporation or other entity which orders or uses service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer-Provided Equipment - Terminal equipment, as defined herein, provided by Customer.

Day - From 8:00 a.m. up to but not including 5:00 p.m. local time, Monday through Friday.

Department - Kentucky Public Service Commission

Disconnection - The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Evening - From 5:00 p.m. up to but not including 11:00 p.m. local time, Sunday through Friday.

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**SECTION 1 • TECHNICAL TERMS AND ABBREVIATIONS (CONT'D)**

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**1.1 Definitions (Cont'd)**

Holiday Rate Period - Carrier's recognized holidays are New Year's Day (January 1), Independence Day (July 4), Labor Day, Memorial Day, Thanksgiving Day and Christmas Day (December 25). The evening rate periods are used, unless a lower rate would normally apply.

LATA (Local Access and Transport Area) - A group of telephone exchanges within which FCC rules allow local exchange carriers to carry toll telephone calls.

Night - From 11:00 p.m. up to but not including 8:00 a.m., and 8:00 a.m. Saturday up to but not including 5:00 p.m. Sunday.

Premises - The space designated by Customer as its place or places of business for termination of service (whether for its own communications needs or for its resale Customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business, as well as space at Customer's place of business.

Residential Customer - Customer whose use of service is primarily of a domestic nature.

Service or Services - The services covered by this tariff shall include only those in the Commonwealth of Kentucky.

Terminal Equipment - Telecommunications devices, apparatus and their associated wiring, such as teleprinters, telephone and data sets.

Travel Card - A prepaid or postpaid calling card issued by Carrier which allows Customers to make telephone calls and charge the calls to a credit or debit account. Calls charged to a Carrier-issued credit travel card will appear on the Customer's regular monthly bill. Calls charged to a Carrier-issued debit travel card will be charged against the debit account.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (CONT'D)1.2 Tariff Format

A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current sheet version on file with the KPSC. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a)

2.1.1.A.1.(a).1

2.1.1.A.1.(a).1(I)

2.1.1.A.1.(a).1(I)(I)

D. Check Sheets - When a tariff filing is made with the KPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the KPSC.

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Director, Voice and Data Services

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of Carrier**

Adelphia Telecommunications, Inc. is a resale common carrier providing intrastate communications services to Customers for their direct transmission and reception of voice, data and other types of telecommunications. Service is available on a full-time basis, twenty-four (24) hours per day, seven (7) days per week, throughout the Commonwealth of Kentucky.

**2.2 Limitations of Service**

2.2.1 Carrier offers service to all those who desire to purchase service from Carrier consistent with all provisions of this tariff. Customers or subscribers interested in Carrier's services shall file a service application with Carrier, which fully satisfies Customer and identifies the services required.

2.2.2 Service is offered subject to the availability of the necessary facility and/or equipment and subject to the provisions of this tariff. Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

2.2.3 Carrier reserves the right to discontinue furnishing service, upon a written notice, when necessitated by conditions beyond its control, or when Customer is using the service in violation of any provision in this tariff, the rules and regulations of the KPSC or in violation of the law. A carrier may refuse or terminate service for the following reasons:

- A. For noncompliance with the carrier's tariffed rules or Commission regulations after the carrier has made a reasonable effort to obtain customer compliance and after the customer has been given at least ten (10) days' advance written termination notice.
- B. For dangerous conditions (no advance notice necessary).
- C. For refusal of access after the customer has been given at least ten (10) days' written termination notice.

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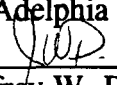
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Director, Voice and Data Services

BY:  SECRETARY OF THE COMMISSION

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.2 Limitations of Service (Cont'd)

2.2.3 (Cont'd)

- D. For outstanding indebtedness.
- E. For noncompliance with state, local or other codes after the customer has been given at least ten( 10) days' written termination notice unless ordered to terminate immediately by a governmental official.
- F. For nonpayment of bills; however, no carrier shall terminate service to any customer for nonpayment of bills for any tariffed charge without first having mailed or otherwise delivered an advance termination notice Telephone carrier proposing to terminate customer service for nonpayment shall mail or otherwise deliver to that customer five (5) days' written notice of intent to terminate. Under no circumstances shall service be terminated before twenty (20) days after the mailing date of the original unpaid bill.
- G. For illegal use or **theft** of service. A Carrier may terminate service to a customer without advance notice if it has evidence that a customer has obtained unauthorized service by illegal use or theft

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**SECTION 2 - RULES AND REGULATIONS (CONT'D)****2.2 Limitations of Service (Cont'd)**

2.2.4 Title to all facilities provided by Carrier under these regulations remains with the Carrier. Prior written permission from Carrier is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

**2.3 Use of Service**

Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by Customer, except when Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between Customer, authorized user or joint user to share the cost of the service, as long as the arrangement generates no profit for any participant in the arrangement.

**2.3.1 Minimum Service Period**

The minimum period of service is one (1) month (30 days), unless otherwise stated in this tariff.

**2.4 Liability**

2.4.1 The liability of Carrier for any claim or loss, expense or damage (including indirect, special or consequential damages), interruption, delay, error, omission or defect in any service, facility or transmission provided under the tariff shall not exceed an amount equivalent to the proportionate charge to Customer for the period of service or the facility provided during which such interruption, delay, error, omission or defect occurs. For the purpose of computing this amount, a month is considered to have thirty (30) days. Notwithstanding any other provision of this tariff, under no circumstances shall the Carrier be liable for any consequential, special, indirect, incident or exemplary damages.

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Director, Voice and Data Services

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SECTION 2 • RULES AND REGULATIONS (CONT'D)2.4 Liability (Cont'd)

2.4.2 Carrier shall not be liable for any claim or loss, expense, or damage (including indirect, special or consequential damages), interruption, delay, error, omission or other defect in service, facility or transmission provided under this tariff, if caused by any person or entity other than Carrier, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, act of government, work stoppage or other labor difficulties or any other cause beyond Carrier's direct control.

2.4.3 Carrier shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim or loss, expense or damage, including indirect, special or consequential damage for:

- A. Defamation, libel, slander, invasion or privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation, violation of any contract, propitiatory or creative right or any other injury to any person, property or entity arising from the material, data, information or content revealed to, transmitted, processed, handled or used by Carrier under this tariff;
- B. Connecting, combining or adapting Carrier's facilities with Customer's apparatus or systems;
- C. Any act of omission by the Customer; or
- D. Any personal injury or death of any person or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, ~~use or removal of~~ equipment or wiring provided by Carrier, if not ~~caused by gross~~ negligence of Carrier.

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Director, Voice and Data Services

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**SECTION 2 - RULES AND REGULATIONS (CONT'D)****2.4 Liability (Cont'd)**

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of Carrier.

2.4.5 Carrier makes no warranty regarding the provision of service pursuant to this tariff, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

**2.5 Interruption of Service**

2.5.1 Credit allowance for interruption of service which is not due to the negligence of Customer or to the failure of channels, equipment and/or communications systems provided by Customer and other carriers, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving **such** notice, Customer shall ascertain that the trouble is not being caused by action or omission of Customer within his or her control, or is not in wiring or equipment, if any, **furnished** by Customer and connected to Carrier's terminal.

**2.6 Responsibility of Customer**

2.6.1 Customers assume general responsibilities in connection with the provisions and use of Carrier's service. When facilities, equipment and/or communications systems provided by others are connected to Carrier's facilities, Customer assumes additional responsibilities. Customers are responsible for the following:

- A. Customer is responsible for placing orders for service, paying all charges for service rendered by Carrier and complying with all of Carrier's regulations governing the service. Customer is also responsible for assuring that its users comply with regulations.

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Director, Voice and Data Services

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SECTION 2 - RULES AND REGULATIONS (CONT'D)2.6 Responsibility of Customer (Cont'd)

- B. When placing an order for service, Customer must provide:
1. the name(s) and **address(es)** of the person(s) responsible for the payment of service charges; and
  2. the name(s), telephone number(s), and **address(es)** of the Customer contact person(s).
- C. Customer must pay Carrier for the replacement or repair of Carrier's equipment when the damage results from:
1. the negligence or willful act of Customer or user;
  2. improper use of service; or
  3. any use of equipment or service provided by others.

2.6.2 Availability of Service for Maintenance, Testing and Adjustment

Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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**SECTION 2 - RULES AND REGULATIONS (CONT'D)****2.6 Responsibility of Customer (Cont'd)****2.6.3 Credit Allowances**

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by Carrier.

- A. Credit allowances for failure of service or equipment starts when Customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
- B. Customer shall notify Carrier of failures of service or equipment and reasonable attempts to ascertain that the failure is not caused by Customer-provided facilities, any act or omission of Customer or in wiring or equipment connected to the terminal.
- C. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
  - 1. interruptions of service resulting from Carrier performing routine maintenance;
  - 2. interruptions of service for implementation of a Customer order for a change in the service;
  - 3. interruptions caused by negligence of Customer or Customer's authorized user; or
  - 4. interruptions of service because of the failure of service or equipment due to Customer or authorized user-provided facilities.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)2.6 Responsibility of Customer (Cont'd)2.6.4 Cancellation by Customer

- A. Customer may cancel service any time after meeting the minimum service period. Termination charges will apply if Customer cancels prior to the expiration of a one-year or multi-year service agreement. Such termination charge will be equal to one (1) month's usage as projected in Carrier's Proposal for Service, or the actual average monthly usage to date, whichever is higher, plus the monthly account charge for the remainder of the contract period.
- B. If Customer orders service requiring special facilities dedicated to Customer's use and then cancels the order before the service begins, before completion of the minimum service period or before completion of some other period mutually agreed upon by Customer and Carrier, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer. Such charge will be determined on a case-by-case basis.

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SECTION 2 ■ RULES AND REGULATIONS (CONT'D)2.6 Responsibility of Customer (Cont'd)2.6.5 Payment and Charges for Service

- A. Charges for service are applied on a recurring and nonrecurring basis. Service is billed on a monthly basis. Service continues to be provided until canceled by Customer or by Carrier, in accordance with provisions of this tariff.
- B. Payment will be due upon receipt of the statement. A nonrecurring 1.5 percent per month penalty fee (unless a lower rate is prescribed by law, in which event at the highest rate allowable by law) will accrue upon any unpaid amount commencing thirty (30) days after rendition of the bill. A penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.
- C. Customer is responsible for payment of all charges for service furnished to Customer, including, but not limited to, all calls originated at Customer's number(s), received at Customer's number(s), billed to Customer's number(s) via third-party billing, incurred at the specific request of Customer, or placed using a calling card issued to Customer. The initial billing may include the account set-up charge where applicable. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly charges for services ordered will be billed monthly in advance.
- D. Service may be denied or discontinued at Carrier's discretion for nonpayment of amounts due to Carrier that are past the due date. Restoration of service will be subject to all applicable installation charges.

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Director, Voice and Data Services

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**SECTION 2 - RULES AND REGULATIONS (CONT'D)****2.6 Responsibility of Customer (Cont'd)****2.6.6 Application of Charges**

The charges for services are those in effect for the period that service is furnished. If the charge for a period covered by a bill change after the bill has been rendered, the bill will be adjusted to reflect the new charges.

**2.6.7 Interconnection**

The Customer is responsible for taking all necessary legal steps for interconnection Customer-provided terminal equipment with Carrier's facilities. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for such interconnection.

**2.7 Billing Periods**

Carrier bills Customers on a monthly basis for all services.

**2.8 Customer Complaints and/or Billing Disputes**

Customers have the right to refer billing disputes and any other complaints to Adelphia Telecommunications, Inc., Main at Water Street, Coudersport, PA 16915. Carrier's Customer Service department can be reached by dialing 1-888-472-6222 (toll free), 7 a.m. to 1 a.m., Monday through Sunday. Upon receipt of a customer complaint, Adelphia Telecommunications, Inc. shall promptly investigate the matter. Records shall be maintained for two(2) years from the date of resolution of the complaint. If a complaint is not resolved, Adelphia Telecommunications, Inc. shall inform the complainant of his right to file a complaint with the Commission and shall give the complainant the address and telephone number of the Commission.

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Jeffrey W. Donahue  
Director, Voice and Data Services

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SECTION 2 • RULES AND REGULATIONS (CONT'D)2.9 Deposits

Carrier does not require deposits.

2.10 Taxes

2.10.1 Customer will be billed and is responsible for payment of applicable local, state and federal taxes assessed in conjunction with service used.

2.10.2 All state and local taxes (i.e., sales tax, gross receipt tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.11 Responsibility of Carrier2.11.1 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.5, when **service** is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two (2) hours.
- B. For purposes of credit calculation, every month shall be considered to have 720 hours.
- C. Customer shall be credited for an interruption of two (2) hours or more for as long as the interruption continues.
- D. When a minimum usage charge is applicable and Customer fails to meet same because of a service interruption, a credit shall be applied against that minimum usage charge in the following manner. For each period of two (2) hours that the interruption continues, the credit shall equal  $\frac{1}{360}$ th of the monthly minimum charge. Note, in this instance, a fractional period of more than one (1) hour shall be treated as a two (2) hour period.

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SECTION 2 • RULES AND REGULATIONS (CONT'D)2.11 Responsibility of Carrier (Cont'd)2.11.1 Calculation of Credit Allowance (Cont'd)

- E. If notice of a dispute as to charges is not received in writing by Carrier within thirty (30) days after billing is received by Customer, the invoice shall be considered correct and binding on Customer, unless extraordinary circumstances are demonstrated.

2.11.2 Cancellation of Credit

Where Carrier cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

2.11.3 Denial of Service by Carrier

Carrier may deny service or cancel an application for service without incurring any liability for any of the following reasons:

- A. After ten (10) days written notice, for nonpayment of any sum due to Carrier for service for more than thirty (30) days beyond the date of rendition of the bill for such service. Notice of disconnection shall be separate and apart from the regular monthly bill for service.
- B. After ten (10) days written notice, in the event of a violation of any regulation governing the service under this tariff.
- C. Without notice, in the event of a violation of any law, rule or regulation of any government authority having jurisdiction over the service.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)2.11 Responsibility of Carrier (Cont'd)2.11.3 Denial of Service by Carrier (Cont'd)

- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- E. In the event of fraudulent use of Carrier's network, Carrier will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- F. Without notice if a Customer or user causes or permits any signals or voltages to be transmitted over Carrier's network in such a manner as to cause a hazard or to interfere with Carrier's service to others.

2.11.3.1 In all other circumstances, Carrier will provide the Customer with written notice via first class U.S. mail stating the reason for discontinuance, and will allow the Customer not less than **fifteen** (15) days to remove the cause for discontinuance. For residential Customers, another written notice of termination will be sent via first class mail five (5) days prior to discontinuance of same. In cases of non-payment of charges due, the Customer will be allowed at least five (5) days, excluding Sundays and holidays, to make full payment of all undisputed charges. In no event will service be discontinued on the day preceding any day on which Carrier is not prepared to accept payment of the amount due and to reconnect service.

2.11.4 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished. Divide that number of days by thirty (30) days (billing period). The result is then multiplied by the ~~public utility monthly~~ **public utility monthly** service charge to arrive at the appropriate fractional monthly service charge. **OF KENTUCKY**

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.12 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

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**SECTION 3 - DESCRIPTION OF SERVICE**

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**3.1 Timing of Calls**

The chargeable time for a long distance call is determined by the duration of the call. Chargeable time begins when connection is established between Customer and the calling or called station, and ends when the calling station "hangs up."

**3.2 Start of Billing**

For billing purposes, the start of service is the day following acceptance by Customer of Carrier's service or equipment. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day after receipt by Carrier of notification of cancellation, as described in Section 2 of this tariff.

**3.3 Interconnection**

3.3.1 Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Carrier and other participating carriers shall be provided at Customer's expense.

3.3.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. Customer is responsible for taking all necessary legal steps for interconnecting his or her Customer-provided terminal equipment of communications systems with Carrier's facilities. Customers shall secure all licenses, permits, rights-of-way and other arrangements necessary for such interconnections.

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**SECTION 3 • DESCRIPTION OF SERVICE (CONT'D)****3.4 Special Services**

For the purpose of this tariff, a Special Service is deemed to be any service requested by Customer for which there is no prescribed rate in this tariff. Special Service charges will be developed on an individual-case basis and filed in this tariff.

**3.5 Description of Proposed Services**

3.5.1 Direct Dialed Calls - Intrastate toll service billed at a maximum of thirty (30) second increments.

3.5.2 Calling Card Calls -A calling card service that may be accessed from any touch tone telephone. Calling card service is not accessible **from** a rotary telephone.

3.5.3 Debit Card Calls - A debit card service that may be accessed from any touch tone telephone. Debit card service is not accessible from a rotary telephone.

3.5.4 Inbound Toll-Free Number Service - An 8001888 number service is offered to Customers who subscribe to the Company's direct dialed toll service. Inbound toll-free number service is available twenty-four (24) hours a day, seven (7) days a week.

**3.6 Special Promotional Offering**

3.6.1 The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by KPSC. Company will not have special promotional offerings for more than ninety (90) days in any twelve (12) month period. In all such cases, the rates charged will not exceed those specified in Section 4 hereof All promotions will be tiled with the Department for approval.

**3.7. Emergency Calls**

3.7.1 Customer shall configure its PBX or other switch vehicle from which a Customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Company.

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SECTION 4 - RATES AND CHARGES4.1 Direct Dialed Calls

Adelphia's out-bound intrastate intraLATA and intrastate interLATA toll service are flat rate offerings. For billing purposes, call timing is rounded up to, at a maximum, six (6) second increments.

## 4.1.1 Direct Dialed Calls

[T]

## 4.1.1.A IntraLATA Calls

Usage Charges:

PER MINUTE RATES		
DAY	EVENING	NIGHT/WKND
\$0.09	\$0.09	\$0.09

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## 4.1.1.B Intrastate InterLATA Calls

Usage Charges:

PER MINUTE RATES		
DAY	EVENING	NIGHT/WKND
\$0.09	\$0.09	\$0.09

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Previous subscribers to Adelphia's outbound long distance service, who changed long distance carriers in the past and wish to return to Adelphia's outbound long distance service, are eligible for 30 minutes per month free usage for a period of six months.

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Karen Wolfinger

Director of Paging and Long Distance Services

SECTION 4 - RATES AND CHARGES (CONT'D)

4.1 Direct Dialed Calls (Cont'd)

[D]

[D]

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SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Direct Dialed Calls (Cont'd)

[D]

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SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Direct Dialed Calls (Cont'd)

[D]

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SECTION 4 - RATES AND CHARGES (CONT'D)4.2 Calling Card Calls

Adelphia's calling card service is offered twenty-four (24) hours a day, seven (7) days a week to all valid terminating locations. Access to Adelphia's service is via a toll-free number. Calling card service is not accessible from a rotary telephone. The Customer must input a valid Authorization Code in addition to the destination number with area code. For billing purposes, call timing is rounded up to, at a maximum, thirty (3) second increments.

[D]

Per Call Charge: \$0.00

Usage Charges:

PER MINUTE RATES		
DAY	EVENING	NIGHT/WKND
\$0.25	\$0.25	\$0.25

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SECTION 4 - RATES AND CHARGES (CONT'D)4.3 Debit Card Calls

Adelphia's debit card service is offered twenty-four (24) hours a day, seven (7) days a week to all valid terminating locations. Access to Adelphia's service is via a toll-free number. Debit card service is not accessible from a rotary telephone. The Customer must input a valid Authorization Code in addition to the destination number with area code. For billing purposes, call timing is rounded up to, at a maximum, thirty (30) second increments.

[D]

Per Call Charge: \$0.25

Usage Charges:

PER MINUTE RATES		
DAY	EVENING	NIGHT/WKND
\$0.25	\$0.25	\$0.25

4.4 Inbound Toll-Free Number Service

Adelphia's Inbound Toll-Free Number Service (1-800/888) is offered to Customers who subscribe to the Company's direct dialed toll service. Inbound Toll-Free Number Service is available twenty-four (24) hours a day, seven (7) days a week. Service is terminated through switched access lines. Calls may originate from any valid exchange and terminate to the Customer's located at no charge to the calling party. For billing purposes, call timing is rounded up to, at a maximum, thirty (30) second increments.

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Per Call Charges: Not Applicable

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SECTION 4 - RATES AND CHARGES (CONT'D)4.4 Inbound Toll-Free Number Service (cont'd)

Usage Charges:

PER MINUTE RATES		
DAY	EVENING	NIGHT/WKND
\$0.15	<b>\$0.15</b>	\$0.15

4.5 Special Rates for the Handicapped4.5.1 Hearing and Speech Impaired

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.5.2 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50% off of the otherwise applicable rate for a voice **nonrelay** call except where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60% off of the otherwise applicable rate for a voice **nonrelay** call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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